

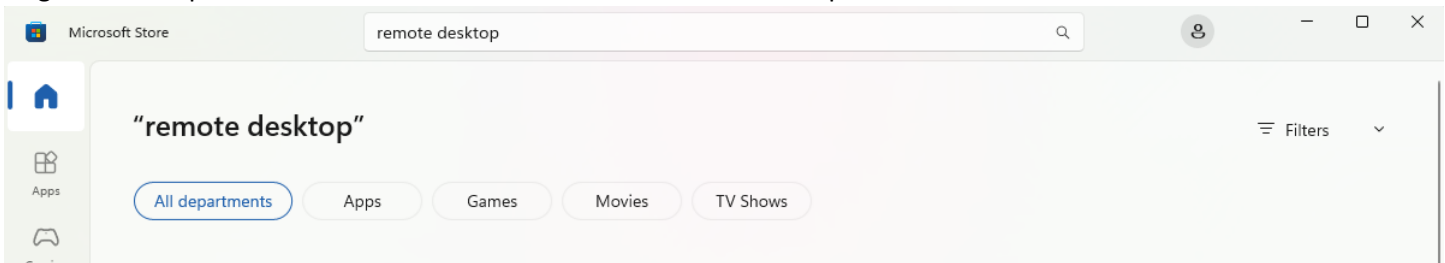


## NMSU Intune – Remote Desktop

Intune allows the Primary user (the user who enrolled the device) to access their devices without the need for a tech to add them to the remote desktop group on that computer. However, because these devices are AzureAD devices the steps a user needs to follow to connect to their machine have changed slightly. The user will still need to download and install the NMSU VPN from <https://vpn.nmsu.edu/>. Once connected there are two ways to connect to the users' computer. Using the new remote desktop application allows the user to connect to their computer without the need to save the RDP settings and manually edit the settings to allow them to connect to their computer.

### Connecting using the New Remote Desktop application:

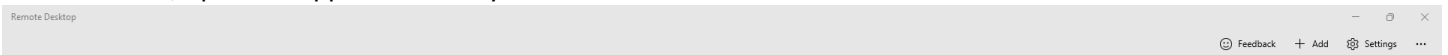
Connecting to Intune computers using the new Microsoft Remote Desktop tool will allow users to connect to their computers without having to manually change settings on the remote desktop application. While this application is easy to install and use the user may not like it as it will look different from the built-in remote desktop app built into Windows. To get started open the Microsoft Store and search for remote desktop.



Next, you will need to download and install the Microsoft Remote Desktop application. Look for the application with the two arrows pointing toward each other. Click on the application then click on install.



Once installed, open the application and you will see a screen like this.

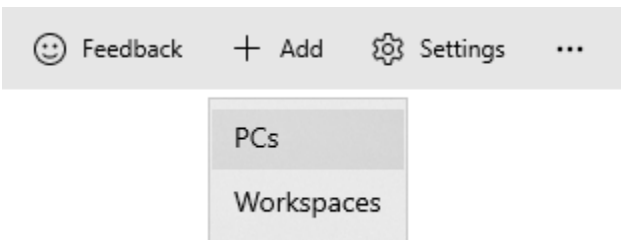


### Connect to PCs and Workspaces

To get started, add a remote PC you want to connect to using this device. You can also subscribe to Workspaces to access apps and desktops provided by your organization.



To add a computer, click on the Add button then select PCs from the drop-down menu.



On the next screen, you will be prompted for the computer name, User account as well as the display name of the saved computer.

# Add a PC

PC name

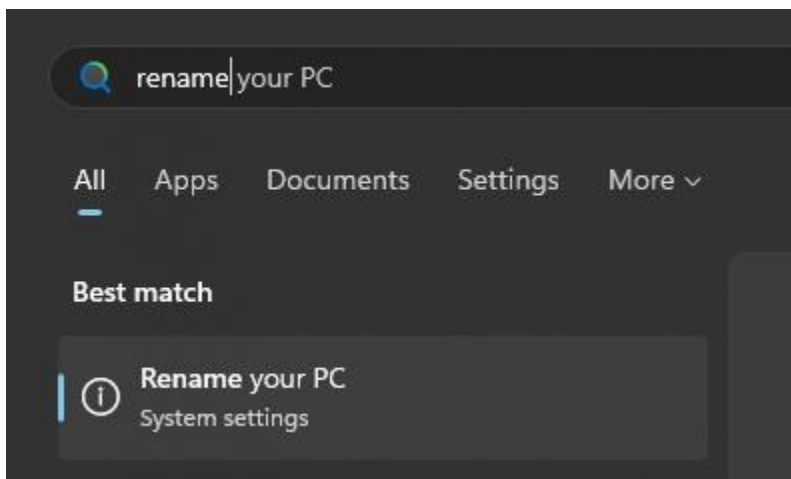
User account +

Display name (Optional)

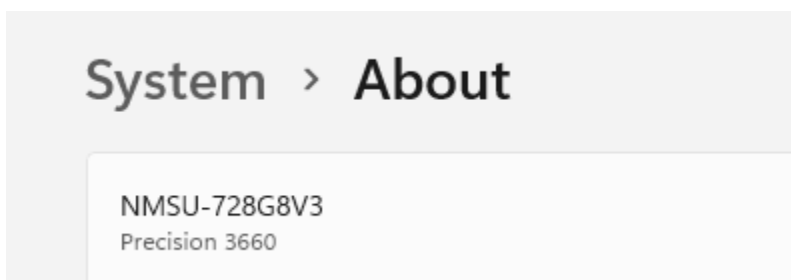
[Need help connecting?](#)

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The PC name will be the computer the user is trying to connect to. To find this search for rename in the start menu and open the Rename your PC settings menu.



Once opened you will see the computer name at the very top.



Type this name into the PC name field then you will need to choose the User Account option. By default, it will prompt the user for their account each time they connect to the computer. If the user would like to have it auto-connect to the computer without having to type their username and password each time. Click on the Plus icon next to the User account field.

User account

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When clicked fill out the information as needed.

**NOTE:** The username has changed because the computers are Azure AD joined. The new username will be .\azureAD\username@nmsu.edu make sure to replace the username with the user's username.

## Add an account

Username

Password (Optional)

Display name (Optional)

Once finished click on the save button at the bottom of the screen, then make sure the account is selected under the User account section.

User account

Work

Lastly, the user can specify the Display name of the computer. This is optional but may help the user recognize the computer faster when looking.

# Add a PC

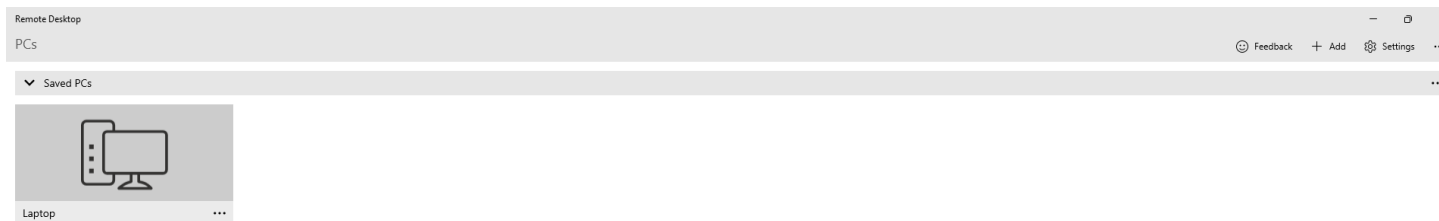
PC name

User account



Display name (Optional)

After the needed information has been typed in click on the save button. From here the user will see the computer listed under Saved PCs.



If they are connected to the VPN then the user can connect to their computer by double-clicking on the desired computer.